



Product Return Policy

January 1, 2025

Dear Customer,

Country Pure Foods does not accept the return of products for non-sale.

We guarantee that our products are of the highest quality, free from defects in material and workmanship, and are merchantable for their intended purpose. However, as with any food product, they have a shelf life dependent upon the storage and handling conditions. Once the product leaves our possession, it is out of our direct control. Therefore, we cannot guarantee that it has been stored and handled according to our recommended guidelines to ensure product quality. Additionally,

- Country Pure Foods has registered each of its manufacturing facilities with the FDA under the Bioterrorism Act and Food Safety Modernization Act (FSMA). We have implemented strict food security policies to complement this program.
- A “No Return” policy is in effect due to the implementation of strict food security policies to comply with federal regulations.

Product issues should be brought to the attention of our Customer Service Department, where they will be investigated and resolved as quickly as possible. Please get in touch with your Country Pure Foods representative for additional information regarding this policy.

As always, we appreciate your cooperation. Thank you for choosing Country Pure Foods' quality products.

Richard Kahn
Chief Commercial Officer
Country Pure Foods